## 2-1-1 New Hampshire

## **Information and Referral Help Center**



## 2-1-1 NH Overview

2-1-1 NH launched service in June of 2008, thanks to a unique partnership of the United Ways of New Hampshire, Eversource Energy (formerly Public Service of New Hampshire), and the State of New Hampshire.

2-1-1 NH is an award winning, statewide, comprehensive information and referral service that has considerable experience providing New Hampshire's statewide Homeless Hotline, statewide Public Inquiry Line in times of disaster, central intake and referral management for the statewide HomeHelp NH program, database administration and training for ServiceLink, and comprehensive information & referral for more than 45,000 New Hampshire callers per year.

- 2-1-1 NH is a free, confidential, and multi-lingual service with language translation available for over 150 languages.
- All caller data, including referral data and un-met needs data, is collected and maintained in one, centralized resource database that makes reporting streamlined and efficient.
- 2-1-1 NH's call data provides a statewide, real-time needs assessment.

Since June of 2008, 2-1-1 NH has helped over 1 million people connect to the resources they need!







For more information on 2-1-1 New Hampshire visit www.211nh.org or call 2-1-1